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## **USMD Hospital at Fort Worth Ranks #10 on List of Nation's Top Hospitals**

*Patients Give the Physician-Owned Hospital High Marks on the National HCAHPS Survey*

**IRVING, Texas – (April 2, 2013)** USMD Hospital at Fort Worth has earned a prestigious spot on the list of top 58 acute-care hospitals in the nation, according to the national 2012 Hospital Consumer Assessment of Healthcare Providers and System (HCAHPS) Survey. The annual survey—the first standardized, publicly reported assessment of hospital performance—gathers data from randomly selected patients 24 hours to six weeks following their hospital discharge. In a series of 27 questions, participants are asked to rate their hospital experience in several key areas, including: how well nurses and physicians communicate with patients, how responsive the staff is to patients' needs, how well they help patients manage pain, the cleanliness and quietness of the facility, and whether or not they would recommend the hospital to someone else. **Eighty-nine percent of the survey participants who were patients at USMD Hospital at Fort Worth awarded the hospital a nine or 10 on a zero-to-10 scale.**

“It is incredibly rewarding to know that our patients feel they are receiving the attentive, compassionate, quality care they deserve,” said Stephanie Atkins-Guidry, BSN, RN, MBA, chief executive officer and chief nursing officer of USMD Hospital at Fort Worth. “Every member of our staff is committed to delivering an exceptional experience and the best possible medical outcome for the patients who entrust us with their care. This positive feedback lets us know we are hitting the mark. I am so proud to share this accomplishment with every physician and staff member at USMD Hospital at Fort Worth.”

Throughout the healthcare industry, the HCAHPS Survey is viewed as one of the most credible, important measures of hospital performance because it gathers objective patient insights that allow hospitals to be compared in areas that are important to consumers. Additionally, public reporting of the survey makes hospitals more accountable and serves as a strong incentive for hospitals to improve the quality of care they provide.

“This honor is especially meaningful because it reflects the very core of our mission,” says John House, MD, chairman and chief executive officer of USMD Holdings. “When we founded USMD,

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we made a commitment to place our patient's first—always. To do that, we have worked diligently to restore meaningful dialog between patients, physicians, nurses and staff so we can provide the proactive care our patients deserve. The HCAHPS ranking is a barometer of our success. On behalf of USMD's board of directors and executive officers, I want to congratulate the men and women of USMD Hospital at Fort Worth for their remarkable achievement.”

### **About USMD Hospital at Fort Worth**

USMD Hospital at Fort Worth is a physician-owned, community hospital located at 5900 Dirks Road in Fort Worth, Texas. The hospital has six state-of-the-art surgical suites that are prepared to accommodate general, orthopedic, spine, and plastic and reconstructive surgeries, as well as pediatric dental, pediatric and adult ENT, urology, gynecology, pain management, and podiatry. To learn more about USMD Hospital at Fort Worth and the services it offers, visit their website at [www.usmdfortworth.com](http://www.usmdfortworth.com).

USMD Hospital at Fort Worth is owned in part and managed by USMD, a publicly held (NASDAQ: USMD), physician-led integrated healthcare system committed to exemplary patient care and headquartered in Irving, Texas. USMD serves the Dallas-Fort Worth metropolitan area with 240 physicians and associate practitioners, and provides healthcare services to patients across 18 different specialties at its hospitals, cancer treatment centers and physician clinics. For more information about USMD, visit [www.usmd.com](http://www.usmd.com).

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